

5 year limited warranty

Complete and sign with client or authorized agent

Igneous hereby warrants this tub to be free from defects in material and workmanship for a period of five (5) years from the date of purchase. All Igneous products are hand sculpted concrete and inherently vary. These variations are proof of the quality process and uniqueness of each piece and are not considered defects. Temporary darkening of micro-cracks is normal.

This Limited Warranty applies and is limited as follows:

- The tub has not been subject to accident, misuse, or abuse
- The tub has not been modified, altered, defaced, or had repairs made or attempted by others
- Igneous must be immediately notified in writing within twenty-one (21) days of first knowledge of the defect by owner or their agent
- Igneous shall be given first opportunity to make any repairs or corrections to the defective tub at no cost to the owner within a reasonable time period
- Igneous can choose to replace the tub with one of the same model and same value at their discretion
- Under no circumstance shall Igneous be liable by virtue of this warranty or otherwise for damage to any person or property whatsoever for any special, indirect, secondary, or consequential damages of any nature however arising out of the use or inability to use because of the defect
- Igneous warrants our standard finish to be completely repairable under the terms of the warranty. All custom finishes are considered repairable at my costs for labor, materials and travel.

Care and Maintenance

- Avoid thermal shocks (ice into a hot tub/boiling water into a very cold tub)
- Avoid causing uneven heat by draping towels or bathmats over a heated tub
- Drain tub after every use
- Not for use outside
- Use Ph neutral non-abrasive cleaners
- Aqua Shield by Aqua Mix has proven the most effective and cleaning and maintaining the tub sealer

I have read and understand the policies written above.

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Signature

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Date